

Client Services Package: JDA Allocation



Implementation Process

PLAN Stage

This initial planning stage creates the foundation for the implementation of software solutions by identifying activities, pinpointing timeline, designating business and technical resources, documenting objectives, assessing timeline risk and identifying required technical environments.

- Project planning
- Conduct project risk assessment
- Secure internal resources
- Conduct kickoff

DESIGN Stage

The discovery and design stage comes next building upon the project foundation created in the planning stage. The team will confirm the future process state, conduct discovery workshops, document requirements and present obtain committee approval.

- Confirm “to-be” process
- Validate requirements
- Confirm SMB design documentation

BUILD Stage

During the construction and build stage, the team will review data, configure software in development and test environments and prepare for testing activities. UAT test scripts will be built using the Requirements Traceability Matrix developed in the design stage.

- Initial software load
- Detailed configuration
- Development of test scripts and test plan
- System integration technical development
- System integration testing support

TEST Stage

The application testing stage concentrates on assisting with User Acceptance Testing, reviewing any defects and managing the retesting of reported defects.

- User Acceptance Testing
- Pre-implementation assessment & planning
- End user training
- Data conversion verification
- Post implementation support

DEPLOY Stage

The Go-live and deploy stage includes preparation for Go-live, training of in-house operation resources, Go-Live readiness analysis, solution in production environment and the transition to support.

- Plan deployment schedule
- Conduct knowledge transfer sessions
- Migrate final configuration
- Go-live
- Transition to support

CLOSEOUT Stage

The project wrap up is the last stage of the methodology and includes the activities necessary to complete the project.

- Conduct postmortem
- Archive project documentation

Post Implementation Support

Post Implementation Support ensures the customer environment is running smoothly and to your satisfaction prior to the transition to JDA's Customer Support Services. A post implementation audit can be done to review all pertinent project documentation, log any outstanding issues and plan a path to resolution.

Project Management

Your RPE Project Manager provides leadership in all phases of the project and is responsible for project planning, status reporting, issues resolution, resource coordination, budget review and maintenance. Your Project Manager will pro-actively work to keep the project on track, and will be available on a day-to-day basis to facilitate each aspect of the project to ensure a plan is followed throughout the project to provide your organization with the skills and knowledge to be independent of RPE once the project is complete.

Core Services Resources

Project Title	Commitment On Project	Project Responsibilities
Engagement Manager	5% - 15%	Responsible for communicating with executive management in regard to strategic business issues, budget and quality of RPE delivery.
Project Manager	Part Time	Primary RPE project contact responsible for overall quality control of project, engaged in day-to-day project management, issues and planning.
Functional Lead	85% - 95%	Will prepare documentation, provide functional support and ensure quality of the product during testing.
Technical Lead	50% - 75%	Responsible for all technical aspects of implementation including the initial load and configuration of software, leading the interface and conversion design workshops and the resolution of technical issues and questions.

Estimated Timeline Example

ID	Task Name	Start	Finish	Duration	May				June				July				August					
					5/5	5/12	5/19	5/26	6/2	6/9	6/16	6/23	6/30	7/7	7/14	7/21	7/28	8/4	8/11	8/18	8/25	
1	Plan	5/13	5/17	5d		■																
2	Design	5/20	6/7	15d			■	■														
3	Build	6/10	7/12	25d						■	■	■	■									
4	Test	7/15	8/2	15d										■	■							
5	Deploy	8/5	8/16	10d																■	■	
6	Support/Close	8/19	8/30	10d																		■

Assumptions

- The JDA AAL™ solution will be implemented as a joint project plan.
- Client will have Oracle DB expertise on staff.
- The following is considered in-scope for this estimate:
 - Pre-Work Health Check - Review requirements and conduct additional discovery meetings with users, Allocation manager, and IT staff as deemed necessary.
 - 10 day Basic Functional Design.
 - Basic Template for User Data Validation and assist Business with Data Validation Tests in Allocation.
 - End User and Super User training including but not limited to: Admin Setup of Users, Permissions, Product Location Restrictions, Like Store Functionality and User-Initiated Auto Allocation.
 - Up to 20 selection type variables composed of 40-50 component type variables.
 - Assist with test/production environments for Allocation.
 - Create database according to technical specification with hosted environment and installation of new determined version of Allocation.
 - Perform database setup utility functions.
 - Training/Setup of User-Defined Store attributes. No interface.
 - Base and Multi-Level Data Collects ("MLDC") only. No Alternate Hierarchy Data Collects.
 - Base Worklist and update function from AMIS. This includes exclusions based on Locations. No custom fields except AMIS Attributes or User Editable fields.
 - Base Results Processing.
 - Setup and Configuration of Grade table. Table to be populated via excel spreadsheet upload.
 - Setup and Configuration of Plan table. Table to be populated via Excel spreadsheet upload.
 - Setup and Configuration of Model table. Table to be populated via Excel spreadsheet upload.
 - Assistance with System Integration Testing (SIT) and User Acceptance Testing (UAT).
 - Creation and ownership of the functional and technical design documentation.
 - 2 day navigation training prior to UAT.
 - 3 day Go-live training. No manuals. Power Points used in training will be provided. Training on how to access online help will be provided.
 - 2 Week Go-live Support onsite
- These estimates do not include time for modifications, interfaces, or conversions. These estimates assume your organization will be responsible for the development of interfaces and conversions and that RPE will provide technical guidance during this effort.
- The estimates assume that RPE will provide no more than 15 days of post implementation support.
- Project resources within your organization will be aligned with the RPE resource chart.
- All estimates are provided as a guideline for an average project. Actual costs may be greater or less depending upon the details and/or complexity of the project.
- All services with the exception of training are billed on an hourly basis at the current time and materials consulting rate.
- Training is quoted on the basis of 'train the trainers' methodology. Repeated courses will increase training costs accordingly.
- All approved expenses incurred by RPE in the delivery of the services are payable in addition to the service charges.
- The above estimates do not support the implementation of third party software.
- A Customer Agreement and Statement of Work will be signed and agreed to by both parties before services are rendered.
- These estimates are based on the implementation of the most current release of JDA AAL.
- Project start date is completely dependent upon proper resource availability. This document makes no commitment to project start or end dates.

Contact

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About

Since 1999, RPE has been specializing in strategic, functional and technical consulting to deliver innovative retail merchandising and supply chain solutions including business process improvement, package selection, strategic IT planning and systems implementation. Areas of expertise include most leading software and hardware solutions delivered by a dedicated and highly skilled team of experts. RPE also provides cloud computing services including hosting, Software as a Service and managed services.