



## Top 5 Reasons to Choose Cloud Hosting Services from RPE



### 1 Solve Common IT Challenges

As a reliable alternative to businesses hosting and maintaining their own servers and IT departments, RPE Data Centers are staffed by operations and IT professionals. Businesses have access to an immediate operations management infrastructure. Additional resources provide the ability to call on more varied skills from a select group of highly professional operators with advanced computer operations education and training.

- Minimize internal IT staffing with 24/7 live staff coverage
- Instant infusion of operations and support personnel vigorously tested, evaluated and certified for hardware, software and services
- Increase system security with a reliable Data Center infrastructure
- Highly valuable and sensitive information accessible and secure at all times

### 2 Customized Cloud Hosting Services

With RPE cloud hosting, we define your needs together. Hosting is not a one size fits all solution. All businesses are different and have unique needs. RPE works with you to assess your needs and architect to customize a cloud hosting solution appropriate for your business. RPE can support an elaborate hosting structure or a simple component.

- Collaborative assessment process identifies your unique needs
- Compliant cloud services customized for your business
- Uniquely tailored solutions to accommodate needs and budget

### 3 U.S. Based Support Services 24/7/365

Partnering with RPE effectively extends your operations team for an immediate infusion of experienced IT professionals. Eliminate management of shift schedules, coordinating turnover, training and career development. RPE offers a no hassle U.S. based staff as well as a comprehensive roster of services.

- 24/7/365 system monitoring and operations
- System security and administration
- Performance tuning and monitoring
- Patch (PTF) management
- Backup and recovery management
- Extensive reporting
- Management of operating system and applications
- Network and VPN management
- Capacity planning
- Change management control (including migrations)
- SLA enforced response times

### 4 Failproof Disaster and Recovery Services

Reduce vulnerability to unexpected events and interruptions that can halt normal business operations. If a company system is down or compromised, it can be devastating and wreak havoc at all levels. Gain security, 24/7/365 monitoring and support services so your IT delivery structure never jeopardizes your business initiatives. Ensure that highly valuable and sensitive information is accessible and secure at all times.

- Minimize service disruptions and downtime
- High availability architected to meet your business requirements
- Data Centers interconnected by a fully-redundant network to ensure no point of failure
- Potential problems identified and corrected before an outage can occur with quick response in the event of an outage

### 5 Reliable Data Center Infrastructure

Regulatory pressures from industry and government mandates have put compliance pressure on IT management. RPE undergoes an annual independent compliance audit and assessment to safeguard all legal and regulatory requirements are met to ensure security of services. Rest easy knowing RPE is backed by facilities and servers with engineering and support expertise to provide greater security, availability, redundancy and scalability.

- Equipment and data housed in the most state-of-the-art Data Center
- Access to secure Data Center facilities across the country
- Reliable, time-tested IBM Power System servers



**Discover how RPE cloud hosting and systems management can help businesses operate, maintain and improve operations utilizing secure and trusted Data Center infrastructure.**

#### Contact Us

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#### About RPE

RPE is a leading IT consulting company offering strategic, functional and technical expertise. Cloud services include hosting and managed services, backup and recovery and high availability (HA) at SOC 1 Type 2 compliant Data Centers meeting the highest standards of security. RPE specializes in IBM Power Systems and IBM i, AIX, UNIX and Microsoft operating environments and an IBM and Lenovo business partner for hardware sourcing. RPE has the infrastructure, knowledge, security credentials and experience in cloud services and solutions to meet your business needs.

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