



RPE Delivers Cloud Hosting at Enterprise-Level Data Centers



Seamlessly Connecting Your Business

RPE partners and collaborates with Flexential to enhance the RPE cloud hosting service offering with a unified infrastructure to meet today's business demands. Flexential is a national network of Data Center facilities to provide RPE seamless resources for clients that require Data Centers throughout the United States. The Flexential expanded network delivers exceptional performance, security and availability. Ten strategically located Data Centers across the country offer geographic diversity and redundancy capabilities. RPE's goal is to ensure customers' mission-critical IT infrastructure keeps pace with expanding business needs.

Committed to Managed Services

The RPE team of cloud hosting and systems management professionals is always on hand to assist customers. It does not matter where the Data Center and servers are located, our customers are supported by a consistent and reliable staff of U.S.-based cloud hosting experts from the main RPE Data Center located in Tampa, Florida. RPE customers receive the advantages of a national provider of Data Center locations with personalized 24/7/365 support and managed services from a trusted and reliable cloud hosting leader.

Why RPE and Flexential?

- Enhances Data Center operations capability
- Heightens commitment to hosting and managed services
- Provides full 100% access to the Flexential's Data Center facilities
- Enables RPE operators to exclusively focus on systems operations
- Allows for seamless growth and expansion
- Assures equipment, hosting and managed services data is housed in the most state of the art environment
- Offers high availability architecture and redundancy capabilities
- Delivers 24/7/365 U.S.-based managed services and support
- Meets all security and regulatory compliance
- Increases security and environmental monitoring

Leading Edge Facilities

Each Data Center is engineered with a minimum of five levels of security:

- Two factor authentication, pin code and biometric scanning
- Secured rack and cage space
- Video surveillance
- On-site monitoring staff 24/7/365
- Redundant power distribution with UPS and generators

Data Centers operate under a needs plus one (N+1) model.

- Backup power with multiple UPS and generators
- Redundant Cisco Network Infrastructure
- 2.4 MW generating capacity
- Multiple Liebert CRAC units
- Controlled temperature and humidity via HVAC units
- Efficient layout using a hot/cold aisle configuration
- FE25 gas fire suppression with VESDA
- Geographic diversity/redundancy via other Flexential Data Centers
- UL certified lightning protection



Nearly half the companies that lose their data through disaster, never re-open and 90% are out of business within two years.

Source: University of Texas Centre for Research on Information Systems

Regulatory Compliance

Regulatory pressures from industry and governmental mandates have become an increasing focus of IT management and executives. RPE and Flexential are committed to assisting companies meet regulatory requirements:

- Sarbanes-Oxley (SOX)
- HIPAA
- FDA, PCI
- Gramm-Leach-Bliley (GLBA)



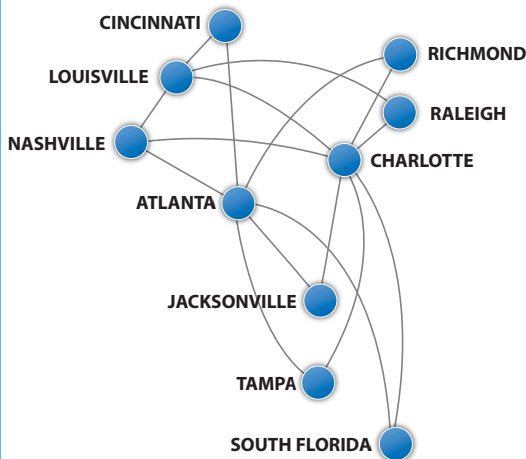
Our SSAE 16 report addresses all five components of internal control outlined in the Sarbanes-Oxley legislation: the control environment, risk assessment activities, control activities, information and communication systems, and monitoring activities. RPE and Flexential support client efforts to obtain PCI certification for merchant transaction processing environments. Flexential has achieved formal, audited compliance as a service provider under Payment Card Industry Data Security Standards (PCI-DSS).

Reliable Network and Disaster Recovery Planning

All of Flexential's Data Centers are interconnected by a fully-redundant private network that ensures the security, integrity and availability of clients' business applications and technology infrastructure. The network provides reliable connectivity and fast performance, which includes around-the-clock monitoring, notification and reporting. The network backbone consists of a multi-carrier, redundant configuration to ensure no single point of failure. All facilities are inter-connected via a private mesh network and are supported by multiple Tier 1 & 2 IP providers.

- Reduces vulnerability to unexpected events and interruptions including hurricanes, flooding, massive power outages, hardware failures, terrorist activities, human error or other unexpected events that can halt normal businesses operation
- Minimizes downtime and impact on employees, partners, customers and the bottom line
- Reduces the loss of critical data that can impact employee productivity, customer satisfaction and corporate profitability
- Ensures compliance with industry or federal laws and regulations

Flexential Data Centers



Integrating people, process and IT

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