



Integrating people,
process and IT

US-Based Hosting Services: Secure, Scalable, 24/7/365

Rely on RPE for reliable cloud solutions and hosting services. Our services based in the United States ensure your systems are always available, always protected and always supported.



Hosting
Services



Disaster Recovery
& High Availability



24/7/365 US-
Based Support



Systems
Management



Backup and Data
Recovery



Systems
Health Check

What We Offer

Hosting Services

- Secure and efficient cloud environment tailored for retail operations

Disaster Recovery & High Availability

- Ensure business continuity with automatic failover and fast recovery

Systems Management

- Proactive monitoring and maintenance for optimal system performance

Backup & Data Recovery

- Regular, secure backups and rapid recovery to prevent data loss

24/7/365 U.S.-Based Support

- Access to expert, local support around the clock

Systems Health Check

- Review to identify if systems are operating at max capacity

Benefits to Hosting

Greater Flexibility

- Access systems and data from anywhere, anytime—supporting remote and in-store operations

Scalability

- Quickly expand without being limited by internal IT resources

Secure Data Centers

- Multiple layers of security—physical and digital—to keep data safe

Always-On Monitoring

- Systems monitored 24/7/365 by U.S.-based teams, ensuring uptime and peace of mind

Data Encryption

- Protects sensitive information and minimizes the risk of exposure

Big Data Capabilities

- Infrastructure built to handle growing data and analytics demands

Backed by IBM Power Systems

- Powered by advanced and trusted technology for more efficient data-centric applications

“Data loss incidents led to 56% of businesses being disrupted, 39% suffering a reputation setback and 36% in a weakened competitive position.”

Source: 2024 Proofpoint Data Loss Landscape Report



IBM i Operating System: Run Smarter and Faster

As an integrated operating system, IBM i (AS400) database and middleware is built for business and optimized for resilience for non-disruptive growth.



Strong Security Architecture

- Robust security features with encryption and user-level controls

Integration Capabilities

- Integrates database, middleware, security, runtime and hypervisor as one solution
- Simplifies the platform lowering total cost of ownership (TCO)

Open System

- Offers integration with disparate systems via APIs and web services

Cloud Migration

- Can be migrated to the cloud for scalability, agility, and enterprise-level high availability



Backed By Secure Enterprise-Level Data Centers

RPE collaborates with Data Center partners offering a unified infrastructure to deliver exceptional performance, security and availability across the United States.



Improved Security

- Engineered with a minimum of five levels of security
- Two-factor authentication, pin code and biometric scanning

Redundant Power

- Backup power with multiple UPS and generators
- Reliable connectivity and fast performance

Leading Edge Facilities

- Temperature and humidity controlled
- Video surveillance and onsite monitoring

Reliable Network

- Multi-carrier and redundant configuration
- Interconnected to ensure no single point of failure

Regulatory Compliance

- Meet all regulatory security requirements
- Achieved SOC 1 designation